

ASSESSMENT

OPTIONAL
OUTSIDE
MEDIATION

INQUIRY

- 1** INTAKE FORM SUBMITTED
- 2** INTAKE ASSESSMENT

CRITERIA MET

INVESTIGATION

SETTLEMENT
AGREEMENT

CAN HAPPEN
AT ANY TIME

- 3** INVESTIGATION INITIATED

DISCRIMINATION FOUND

NOV NOTICE OF VIOLATION ISSUED

ENFORCEMENT

RESPONDENT
COMPLIES
WITH THE
NOV TERMS

ADMINISTRATIVE HEARING
MUST BE REQUESTED WITHIN
15 DAYS OF NOV

ADMINISTRATIVE RULING

APPEAL*

PENALTY PAID
AND
CORRECTIVE
ACTION TAKEN

CASE RESOLVED

* RESPONDENT OR DIRECTOR
MAY FILE FOR AN APPEAL ON THE
BASES OF ABUSE OF DISCRETION
STANDARD ONLY.